

HIGH POINT UNIVERSITY

THE PREMIER LIFE SKILLS UNIVERSITY

**The Holistic Student Experience:
During and Resulting From COVID**

The Student Experience During COVID

- Aspects of student well-being addressed:
 - Physical health
 - Mental health
 - Academic progress



Student Physical Well-Being During COVID

- COVID-related expenses:
 - \$4.9 million during 2020-2021
 - \$1.6 million during 2021-2022
- Socially-distanced classrooms; mandatory masking; health pre-screens
- Health and Safety Task Force; Clean Team; Health Heroes



Student Physical Well-Being During COVID

- Expanded health clinic with free testing; temperature stations; vaccines
- In-house contact tracing
- Isolation/quarantine at local hotels with full-time nurse on staff
- Meal delivery; surprise snacks; outdoor walks



Student Mental Well-Being During COVID

- Weekly family email updates from campus
- Daily COVID-19 dashboard updates
- Telehealth counseling options
- Daily calls from Case Care managers to students isolated/quarantined








Student Mental Well-Being During COVID

- Shift in social activities to outdoor setting
 - Ice rink
 - Igloos
 - Food truck and music events
- Feedback through the HEDS COVID-19 Institutional Response Survey









Student Academic Progress During COVID

-  **Face-to-face classes resumed in fall of 2020**
-  **Technology upgraded in all classrooms**
-  **Remote access to courses provided to isolated/quarantined student**
-  **Academic support services provided remotely (tutoring; writing center; learning labs)**
-  **Frequent monitoring/reporting of student progress via Starfish**

Student Experience Resulting from COVID

Challenges of students who learned remotely during high school:

-  Engagement
-  Attendance
-  Study skills
-  Math skills
-  Writing skills
-  Mental well-being

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