NORTH CAROLINA
INDEPENDENT
COLLEGES & UNIVERSITIES

BIOS
Purchasing Administrators Meeting 2022
March 16, 2022

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1865

Joel Faison, Shaw University

Joel T. Faison is a native North Carolinian who has devoted most of his professional career to serving in higher education. After earning a bachelor's degree in accounting from North Carolina Central University, he worked briefly as an accounting technician in the healthcare industry prior to joining the technology department at UNC Chapel Hill's School of Dentistry in 1997. During the next two years, he became an advocate for the use of information technology to solve business process challenges. This passion led him to serve as the top technology officer for Peace College for a period of eleven years.

In 2010, Joel returned to his alma mater in Durham, NC, where he would go on to direct several specialized technology functions including networking, infrastructure management and information security. In November 2021, Joel rejoined the NCICU family when he was named chief information officer at Shaw University. With over twenty years of experience in managing technology budgets, he has successfully partnered with his respective institution's procurement teams to complete an assortment of technology refresh projects, technology for new construction, infrastructure projects and special initiatives.

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Darryl McGraw, William Peace University

Darryl McGraw, Ed.D., is Chief Information Officer at William Peace University. He holds a B.S. in Computer Science from North Carolina State University, and an M.B.A. from Campbell University. He completed his doctorate in education at North Carolina State University, where his research centered on distance education in the North Carolina Community College System. In addition, he has post-graduate work at UNC-Chapel Hill and Harvard University.

Darryl has taught in an adjunct status in the NC State University Colleges of Engineering and Education as well as Campbell University. He has served in many technical and distance learning organizations, both regionally and nationally. He came to WPU after he retired from the State of NC working in public higher education, including positions as Vice Chancellor for IT & CIO at NCA&T and Vice President of IT at Wake Technical Community College. His last position working with the State was as Vice President and CFO at Johnston Community College.

Gloria Thornton, Guilford College

Gloria Thornton serves as the ITS Director at Guilford College. She started at Guilford College in October of 2019 as the ITS Client Services Manager and became the interim ITS Director in March 2020, just in time for the pandemic.

Prior to joining Guilford, Gloria worked in technology services at UNCG for 20+ years, including 10 years leading the ITS Client Services team, as well as leadership roles in data management & analytics, research computing, project management, and academic technology planning. Gloria enjoys working collaboratively across academic, administrative, and student service areas to prioritize, plan, and provide solutions to meet technology needs. Prior to her first position at UNCG, she worked as an academic research assistant and data analyst in the Department of Sociology at UNC Chapel Hill.

Christopher Waters, Elon University

Christopher Waters serves as the Chief Information Officer and Associate Vice President for Information Technology where he builds strategic partnerships and guides IT leadership including enterprise solutions, networking, telecommunications, client services, teaching and learning technologies, information security, card office and event/space management. He strives to build exceptionally high levels of customer service models for faculty, staff in a student-centric community. Prior to Elon University, Christopher served as Associate Director of Campus Information Services within the Department of University Communications at Rutgers, The State University of New Jersey.

Cathy Boyd, *E- Procurement Executive Advisor*
Cathy serves as the eProcurement Executive Advisor for E&I, working closely with members to discuss eProcurement as a strategy specific to their needs as well as provide insight to the eProcurement Solutions and Services offered by E&I. Cathy's career spans more than 20 years working with solution providers and focused on the successful conversion of customers from manual, paper-based procurement processes to

streamlined, cost effective, and automated procurement processes through eProcurement Tools. Her background provides a perspective from a broad spectrum of environments and process needs to work with E&I members in having strategic conversations around automation in Procurement.

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VG | THE VIRTUAL CARE GROUP **Telehealth Made Easy for Higher Ed**

Emily Pettit

For the past 25 years, Emily has served on the Student Affairs front line at 2-year, 4-year, public and private institutions. In her most recent position as the Chief Student Affairs Officer and Title IX Coordinator at a Georgia independent university, Emily partnered with The Virtual Care Group (VCG) to meet the increasing demand of student well-being needs. This partnership offered peace of mind knowing that the students had access to free, unlimited, well-being telehealth services twenty-four hours a day!

Late last year, Emily shifted her focus from the campus level to the national landscape by moving into the role of Vice President of Strategic Partnerships at The Virtual Care Group. This new position allows Emily to continue her passionate work on student success outcomes by supporting colleagues across the nation in their journey to care for the increasingly complicated well-being needs of their students.

Virtual Care Group is delighted to have a discounted pricing agreement with NCICU - and several NCICU institutions as partners already. VCG is here to help by supporting each campus' well-being efforts through the provision of virtual healthcare solutions including counseling, life coaching, on-demand crisis counseling services and urgent care services.
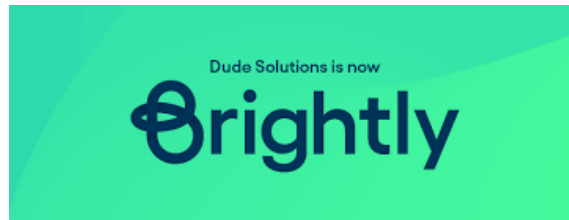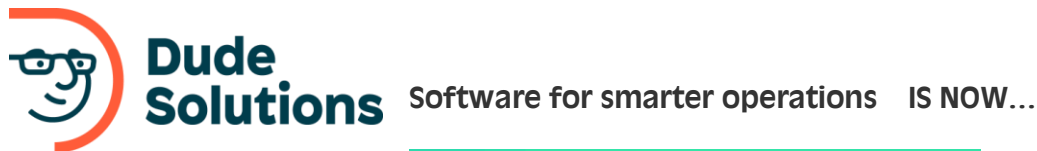
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Dude Solutions Software for smarter operations IS NOW…

Billy Golden is originally from Massachusetts but has lived in and around Raleigh for 20 years. Billy attended Apex High School and Wake Technical Community College. He and his wife, a first-grade educator at Cary Elementary, have a beautiful 2-year-old daughter. Billy is passionate about sports--both collegiate and professional--and is an avid fan of music that was produced before he was born.

In his work with The Dude for the past six years, Billy is very proud of the positive impact that Dude Solutions has made and the relationships that have been built over the last 20 years. Dude Solutions/Brightly is currently partnered with 14 NCICU institutions and roughly 50 total higher education institutions state-wide. Some of the colleges Dude/Brightly has partnered with (example, William Peace University) have been with us for over 15 years, a valued, trusted partner relationship. The interconnected suite of Solutions that are provided helps streamline the operational process on campus and also, campuses will find that the event scheduling/facility usage can be a great source of revenue and further engage the community to drive interest and enrollment. Cleaning up the lines of communication between requesters (both internal and external) and service departments like maintenance and IT will have a profound impact on how the college operates and, from a procurement perspective, how they can recover costs for their facilities.

Billy and Brightly look forward to growing our relationship with NCICU and continuing to serve our clients here in our great State.

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