



NCICU Directors' Meeting

December 13, 2021

Year-in-review

2021 in review

MILESTONES

JANUARY 2021

2021-2023 Resource Cycle begins

4 new resources added

Biography in
Context

Learning
Express

Just For Kids
Streaming

Transparent
Language

MAY 2021

NC LIVE hosts the

6th Annual Conference

DECEMBER 2021

NC LIVE **website redesigned**

TRAINING & OUTREACH



16,500+

total annual participants

Types of Participants

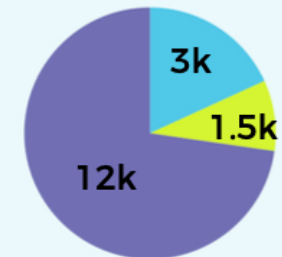
Most popular

6,700

DEIA Learning Series
participants

950

Distinguished Speakers'
Series participants



- Recording Views
- Event Attendees
- Tutorials Taken

2021 in review, cont.

SERVICES



1300+

Help Desk tickets

129

Hosted Proxy

Libraries using services

22

Website Service

76

Summon

350

New library users through SEM Program

GOVERNANCE



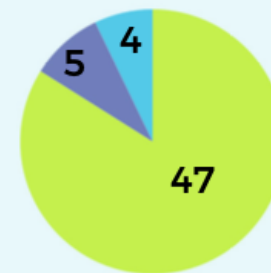
2000+

hours served

56

NC LIVE Governance Members

Committee Membership



Advisory Committees

Executive Council

Working Group

2021 in review, cont.

ANNUAL CONFERENCE



645

registrants

24

sessions

Virtual Conference
May 17-21, 2021

KEYNOTE LECTURE
MONDAY, MAY 17
9:45 AM

**REBEKKAH
SMITH ALDRICH**

Executive Director
Mid-Hudson Library System



2021 in review, cont.



Professional Development Alliance

- 9 consortia working together to provide free, online professional development sessions to fellow members.
- 150+ sessions to date.
- Sample sessions include:
 - An Afternoon with Carla Hayden (ASERL)
 - Decolonizing Subject Headings & Collections (NC LIVE)
 - Project Management Series (Minitex)
 - Assessment of Student Learning in Academic Libraries (CARLI)

What's next?

Strategic planning

- The NC LIVE Executive Committee has selected consultant to lead a strategic planning process.
- Process:
 - Formally engage with representative member libraries
 - Collect feedback on what NC LIVE should Start/Stop/Continue doing
 - Formalize goals into a 3-year strategic plan

2022 Annual Conference

LITERACY
FOR ALL

UNC
LIVE

7th Annual Conference
MAY 13 & 16, 2022
Virtual and In-Person, Raleigh NC
#nclive2022



Data
DEIA
Digital
Health
Information
Media

+

Literacy

KEYNOTE SPEAKERS

Tracie Hall: Executive Director, American Library Association

Terri Ottosen: Community Engagement and Health Literacy Librarian, UNC Chapel Hill

Your Qs

Question 1

Where do you see NC LIVE in 10 years and how will it be different than what we have today?

In 10 years

Mission Statement

“NC LIVE helps member libraries to better support education, enhance economic development, and improve the quality of life of all North Carolinians.”

Over last 6 years

Broadened service offerings

- **Content**
- **Help Desk**
- **Summon Discovery**
- **Hosted EZproxy**
- **Library Website Service**
- **Professional Development**
- **SEM Program**
- **Open Education NC**
- **CCLS**

In 10 years

My hope

is that NC LIVE continues to support and/or lead initiatives that our libraries propose and are willing to support financially.

Types of funding

Type	Pros	Cons
Central	<ul style="list-style-type: none">• Means 3/4 COIs are not paying out of pocket.• Uniformity – service available to all members.	<ul style="list-style-type: none">• Requires 4 independent system offices to agree.• High barrier to receive - depends upon NC state legislature's support.
Grant	<ul style="list-style-type: none">• Medium barrier to receive.	<ul style="list-style-type: none">• Temporary.• Reporting requirements & overhead costs.
By individual library or COI	<ul style="list-style-type: none">• Low barrier to receive.• Opt-in – allows subset of interested libraries to adopt service.	<ul style="list-style-type: none">• Lack of uniformity – individual libraries (or COIs) have unique mix of services.

Question 2

If you were tasked with creating NC LIVE today – with the same money and the same COIs – would it be different than what NC LIVE is today?

Do-over

- **Majority of NC LIVE funding is earmarked for e-resources.**

Do-over

- **In ideal world...**
 - Annual funding increase
 - More diverse funding, which would enable...
 - a more diverse set of services to meet evolving needs of member libraries

Other consortia

- **Offer programs such as:**
 - E-resource procurement (central)
 - E-resource procurement (cooperative purchasing)
 - **Open Educational Resources program**
 - Statewide ILS hosting & support
 - Shared statewide catalog & consortial borrowing service (ILL)
 - Preservation & Digitization services
 - Open access publishing and repository services
 - Library workflow consulting services
 - **Professional development**