

LIBRARY DIRECTORS - CAMPUS UPDATES 2021

Campbell University - Sarah Steele, Dean of the Library Wiggins Memorial Library, Curriculum Materials Media Center, Campbell Medical Library, Lundy-Fetterman Museum, & Carrie Rich Archives

2021 marked a shift in leadership for Campbell Libraries. Sarah Steele, former Associate Dean, is now Dean of the Library. Elizabeth Dobbins, former Reference & Online Instruction Librarian, is now Assistant Dean. Two new librarians were hired: 1) a Reference & Instruction Librarian serving STEM fields and leading DEI efforts, and 2) an Instructional Pedagogy & Curriculum Materials Librarian coordinating a teaching resource center for campus faculty and overseeing Curriculum Materials Media Center operations and instruction.

A second floor renovation, funded by a generous Friend of the Library, was completed involving furniture replacement, technology upgrades, and the installation of a student art wall for rotating juried art exhibits. Archival research was conducted to curate a collection of “then” and “now” photos that will be hung throughout the space.

The library is heavily involved in supporting the institution’s new QEP, *WE Write!* A faculty workshop has been held educating *WE Write!* instructors about the ACRL Framework ensuring that faculty and librarians use a common language when discussing research with students. Some of the knowledge practices and dispositions in the ACRL Framework’s Research Competencies in Writing and Literature companion document will be used to create rubrics for assessing authentic student work samples.

Additional projects include:

- Library website revision
- The curation of a regional cookbook collection gifted by a Friend of the Library
- A successful Friends of the Library dinner with author Philip Gerard and an excursion to the Campbell Pollinator Meadows & River Park on the Cape Fear River
- Research Assistance Desk on-call experimentation and Single Service Desk model research

Chowan University – Georgia Williams, University Librarian Bruce E. Whitaker Library and A. Linda Hassell Archives

Chowan has worked diligently to offer in-person classes this Fall, and the library is happy to support this effort. While all members of the community are wearing of masks, we have seen our library usage numbers returning to about three-quarters of normal levels this semester. It is wonderful to sit upstairs

Chowan University, continued...

at night and hear the students chatting with each other and enjoying a social connection again. We still wish we could see faces, but that will come in time.

This past September, Chowan hosted a groundbreaking ceremony for a new chapel with seating for 170 guests and hopes for completion during Fall of 2023. Congratulations go to our Men's Soccer Team, who brought home the 2021-2022 Conference Carolina's Championship and also to Dr. Gregory S. Taylor, History Professor, named the winner of the North Carolina Literary and Historical Association 2021 Ragan Old North State Award for Nonfiction for his book *Central Prison: A History of North Carolina's State Penitentiary*. He was also particularly excited about the new microfilm machine the library purchased this summer, which allows film to be automatically scanned and saved to a file as he researches his next book.

Student wellness has been a focus for the campus this year and the library has hosted several masked events: Color the Campus, Game Nights, Community Puzzles, and a new CU Crocheting student group. Our Friends of the Library group also provided funds for us to create a Library Collaboration Space (LCS), provide active seating and large rolling whiteboards that also double as room dividers. We have also been creating opportunities for leadership among the library student staff. Students on the library display team are planning and designing book displays throughout the library. Other students are planning library events and while others are acting as hosts and presenters for workshops. We have much to be thankful for as we all learn to reacquaint ourselves with social interactions.

Davidson College – Lisa Forrest, Director Davidson College Library

- We have just completed a year-long feasibility study for Davidson's "Library of the Future" with MSRDesign (a women-owned architectural firm out of Minneapolis).
- The library's team of research librarians, instructional designers, archivists, and peer consultants have continued to provide research and instructional design support throughout the pandemic.
- The library's showcase of archival collections and college scholarship, [Digital Davidson](#), continues to grow.
- Library staff play a central role within [Davidson's Humanities Program](#), where we work closely with teaching faculty and fellows to develop learning experiences throughout this intensive first-year experience.
- Our library is shifting funding away from collections created through traditional publishing avenues in favor of supporting initiatives such as HathiTrust, Lever Press, and Center for Research Libraries.
- We are finally addressing our Dewey classified collection this summer--with a deselection and reclassification project in the works!

***Gardner-Webb University – Pam Dennis, Dean
John R. Dover Memorial Library***

We have spent most of the past year “rightsizing” our library and writing grants, two projects that are interconnected. By working with our faculty, we were able to cut our holdings by approximately 25% (including old formats such as cassettes and VHS, duplicates, and items that no longer supporting the curriculum). Students will now find a much more robust collection that includes more recent publications to supplement historical and classic literature in each discipline.

In the process of removing these outdated materials, we were able to move our entire circulating collection to one floor, except for the books in the B section (religion, philosophy, and philosophy). Microform and bound collections had already been weeded and moved to less prominent areas of the library, so we have succeeded in opening a large area on our 3rd floor for events. We will also be painting and carpeting (not done since 1998 on that floor),, expanding the archives, adding a large conference room, and installing 10 study rooms outfitted with interactive technology and white boards. The renovation has been financed through grants and savings in the budget as we also worked with faculty to remove databases that were no longer being used.

The librarians have been actively writing grants. We have thus far received funding from 5 grants and await a final decision on a \$200,000+ grant that will help us digitize records from the churches belonging to the Ebenezer Missionary Baptist Association, an African-American association of 42 churches dating back to the 1860s. Two more grant proposals are due on December 1.

We have been fortunate to replace a full-time staff position, a part-time staff position, and a GA this semester, all of whom are full of energy and creativity. We are looking at creating a children’s reading time similar to a public library, since our county library is 12 miles from campus. We have also begun a film club, using the Feature Films database, and are working on starting a book club as requested by our student government association with our new Baker & Taylor rental collection.

We have also started a Friends of the Library group, the third time that has been attempted at our library. While still small, we are hoping a silent auction in the Spring will help jump start this organization.

***Guilford College - Suzanne Bartels, Director (inclusive of Quaker Archives and Special Collections and the Guilford College Art Gallery)
Hege Academic Commons – Library and Learning Technologies***

The last almost two years have been very challenging for Guilford, the combination of the COVID crisis and financial challenges having resulted in furloughs and then layoffs across the College. Library and Learning Technologies lost 50% of its staffing capacity and nearly 50% of its resources budget. In losing both our Provost and President in the early summer of 2020, it’s been quite the journey. I’m happy to report, however, that at this time we celebrate:

- The award of a 5-year \$2.2 million Department of Education Strengthening Institutions Program (SIP) Title III grant in October 2020, originated by the Director of Library and Learning Technologies.

- Because of SIP eligibility, the subsequent awards of three SIP CARES grants that enabled learning technologies enhancements within the Academic Commons and in classrooms across campus.
- Recovery of two professional positions (Digital Pedagogy and Scholarship Librarian and Learning Design and Development Technologist), one through the TIII grant and the other through institutional recovery efforts.
- Establishment of the “Commons Ground,” on the ground level of the Hege Academic Commons, providing 24/7 access within a developing collaborative learning and maker environment that will be supported by the Title III grant.
- Introduction to the Academic Commons of an Information Technology Services (ITS) [“HelpDesk@Hege.”](#) effective spring 2022.
- The enhancement of our [Teaching, Learning, and Research Collaboratory](#), which now is fully supportive of blended learning (including HyFlex) and includes a Learning Glass Development Studio.
- The permanent appointments of both a new Provost, Maria Rosales, who previously served as Professor of Political Science and Clerk of the Faculty at Guilford; and our new incoming [President](#), Kyle Farmbry.
- Approaching realization of the \$6 million Guilford Forward fundraising campaign goal.

***High Point University - David L. Bryden – Director of Library Services
Smith Library***



The University continues to grow. This fall we celebrated the opening of the Nido and Mariana Qubein Arena and Conference Center. Staff were invited to use the space for the beginning of the semester meeting, and they recently played their first basketball game in the arena.

The Nido and Mariana Qubein Children’s Museum is also getting ready to open. It is located at the corner of Hamilton and Montlieu and is on the road that connects the University with downtown High Point and is about one block from the public library.





Graduate programs continue to expand with the addition of the online Doctor of Medical Sciences and the formation of a School of Dentistry (artist rendition seen here). New space for these programs is in the planning stages and all have temporary homes until new facilities are built. The new Nursing program has a dean and has passed initial accreditation. This spring, we

will hire a librarian to support these health programs as they get ready to open. The University is also looking at optometry as well two other graduate level programs.

Library thoughts and concerns:

- The county had a county-wide mask mandate which only recently expired. I am impressed that many students have continued to put on a mask while inside, as have most classroom faculty.
- The library door count has rebounded but of course is not back to pre-covid levels. The loss of doing in-person orientations at the beginning of the fall semester certainly hurt our name recognition with students but instruction and reference contacts have remained steady for the semester.
- We have a record number of vacancies on the library staff. We have hired three full-time staff and still have two more hires to go. Hiring is more problematic than in the past and it has been hard to fill positions. The University has been tweaking salaries upward and that change does help.
- One of our most enjoyable current projects is preparing our book collection to move to a new library. This core in-house collection is being changed to LC and will be about 70,000 volumes. The stored collection (still in Dewey) will number about 100,000 volumes. The new LC collection looks great and is made up of any content from the collection purchased after 2000 or volumes that have circulated in the last ten years. We are currently housing the collection on the main floor. It attracts attention and students have been “caught” browsing the collection!

We are hoping to find a licensed nutcracker exterminator. If you know of someone, please send them my way! They seem to have multiplied over the course of the last year.



***Louisburg College – Kristine M. Jones, Library Director
Cecil W. Robbins Library***

Many changes have occurred at Louisburg College during the past year. There have been changes in leadership positions, restructuring, and the leaving of many faculty and staff. The Library has not been immune to this. Librarian status changed from faculty to staff, we made changes to our hours and who staffs what hours, and we had our budget cut. Also, we are currently down to myself as the only full-time library staff member and one part-time evening and weekend person. Positively, though, we are in the process of interviewing/hiring for a new Librarian and part-time Library Assistant, for which I am very happy.

In the midst of all this, we have still been able to provide a high level of service to our campus. The College, and the Library, were open as usual all of last year. Classes were held in person, with a distanced and hybrid model. While the Library did change the way we provided services under Covid guidelines, and our gate numbers were down, we still operated for the most part as usual. We increased and updated many of our online tutorials and other digital resources, which proved to be very popular and have high usage. We were also here in person for our summer semester. This fall, our gate count and usage numbers have increased and we are very busy in the Library.

We have started to do more in-person instruction, and presented some special events, including a Halloween film fest with movies based on classic horror literature; two read-ins, the virtual Spirit Read, highlighting our collection of spiritual and religion books, and the in-person Great American Read, that included readings by or about great Americans; and we also partnered with other departments to provide two study break/stress relief events for students. We have promoted our Instagram and YouTube accounts to reach and engage our users in a variety of ways, and that has proved successful.

The College recently instituted an eSports team, and they are housed in the lower level of the Library, in a completely renovated space that was previously a classroom. This has resulted in some challenges regarding developing procedures of how to allow access to team members during the variety of times they are here while also maintaining the security of the library. The College also recently got new printers, and there has been a fair number of challenges getting the new printer that students use here in the Library to function correctly with the Library computers, with Library staff fielding many questions and doing a lot of printer troubleshooting.

Going forward, for the spring, the Library will be starting a book club, I will be promoting Library Student Ambassadors and the Library Research Prize, and we will be planning for a technology review and a weeding project for over the summer. Overall, it has been a wild and bumpy ride, but I feel good about how we've been able to stay focused on our mission of providing exceptional academic support to the campus, and I feel optimistic going forward!

***St. Andrews University - Mary McDonald, Library Director
DeTamble Library***

This marks my final report after 32 years working as a Librarian at St. Andrews. The hard work and creativity of NCICU Librarians have inspired me, taught me, and carried me through a rewarding and enjoyable career – one that I never imagined.

For all the shared resources, the wisdom, and collaboration, I thank NCICU and all the library directors. Your ideas, your resources, and your spirit of sharing have meant everything to a small private college and to me.

***Shaw University – Keyunda Miller-McCollum, Director of Library Services
James E. Cheek Learning Resources Center and Wiggins Divinity Library***

Leadership:

Since the last update, the leadership has change and now Dr. Keyunda Miller-McCollum is the Directory of Library Services. Under her supervision is the James E. Cheek Learning Resources Center and the Wiggins Divinity Library, which is a change.

Student engagement:

The library is working with the President’s office to discuss rebranding and adding a café to the library area. The café is expected to be open next semester and we plan to use the space for small events if and when it is safe to do so.

We have continued our Tuesday Talks, we hosted several presentations which including inspirational messages, activism, financial advice, communication technique, and job readiness.

Grants:

The library has received 2 archivist grants. These grants allowed us to hire three archival interns, one graduate student and one work students. Their work includes inventorying, sorting, and organizing at the moment. We hope to relocate our archives to another space that would be more conducive to older, sensitive documents. The relocation goal is next semester. We were also approved to hire a new Archivist who will assist with the current grants and relocation. We recently applied for another archival grant and a humanities grant. The Humanities grant will sponsor a literary group centered around equity, diversity, inclusion, and accessibility.

Collection Development:

We are actively working to assess our collection during this time. Specifically working to remove print titles that are severely outdated. Some of them old enough to be worth a significant amount of money or archived.

***University of Mount Olive - Pamela Wood, Director of Library Services
Moye Library***

With the opening of the Fall Semester, the University went back to traditional classes meeting in person in most cases, so the Library has seen more students. However, we are not back to the numbers we saw before the pandemic began. With the retirement of the Instruction Librarian and the resignation of the Library Technical Services Assistant, we have been short staffed this semester. Interviews are being scheduled now for both positions.

Even with the limited staffing, we have continued to provide the basic services to our students and faculty. Some of those included:

- Presentations/tours to ten First Year Experience Classes
- Presentation to faculty during the fall Professional Development for Faculty
- Presentations to four ADV100 online classes and numerous information literacy sessions to other individual classes
- Completed a major weeding and moving of books to accommodate the nursing simulation lab coming into our building
- Webinars updated and provided to students and faculty
- Revise the budget for some cuts Spring Semester

The staff has been very cooperative during this time. We look forward to Spring semester with additional staff being added.

***Wake Forest University – Tim Pyatt, Dean of the Library
Z. Smith Reynolds Library***

Campus Update may be found in this link: <https://zsr.wfu.edu/zsr-library-annual-report-2020-2021/>